

Schedule of Tariffs & Charges

with effect from 1 January 2024



Metered Water Tariff

Meter size	Annual standing charge*	Pence per cubic metre (m ³)
Up to 25mm	£30.89	367.50
32mm & 37mm	£43.23	367.50
50mm	£61.74	367.50
75mm & 80mm	£100.36	367.50
100mm	£125.06	367.50
150mm	£188.34	367.50

* The standing charge is charged at an equivalent rate per day.

Domestic Assessed Volume Tariff

Number of people in household	Quarterly standing charge	Quarterly assessed consumption (m ³)	Total quarterly water bill*	Your estimated monthly budget payments
1	£7.72	13.38	£56.89	£18.96
2	£7.72	24.34	£97.17	£32.39
3	£7.72	31.95	£125.14	£41.71
4	£7.72	38.92	£150.75	£50.25
5	£7.72	45.65	£175.48	£58.49
6	£7.72	54.78	£209.04	£69.68

* The standing charge is included in the total water bill. The Domestic Assessed Volume Tariff is a fixed charge per occupant of the premises and is charged quarterly in advance. If the number of occupants in your household changes please inform us as soon as possible so your account can be amended. Assessed volume billing is only available where the company is unable to install a water meter on a supply to a domestic property. For further information please contact us.

Charges For New Connections To Water Mains

Charges for new water connections and permanent disconnections are subject to a formal quotation which is provided free of charge.

Estimated Water Consumption Per Quarter

Number of people in household	Estimated water consumption in cubic meters (m ³)
1	13.38
2	24.34
3	31.95
4	38.92
5	45.65
6	54.78

The table above shows the approximate water consumption of various activities around the home. Please note, actual water usage may vary. 1 cubic meter (m³) = 1,000 litres.

Activity	Approximate water consumed
Toilet flushing	9.5 litres (2.1 gallons)
Taking a bath	80 litres (17.6 gallons)
Taking a shower	35 litres (7.7 gallons)
Using a washing machine	80 litres (17.6 gallons)
Using a dishwasher	35 litres (7.7 gallons)
Cooking, drinking, washing etc	40 litres (8.8 gallons)
Garden watering/Car washing	20 litres per minute (4.4 gallons)

Other Charges

Description	Charges
Administration charge	£15
Reconnection charge - Within working hours - Outside working hours	£55 £95
Callout charge - Within working hours - Outside working hours	£55 £95
Call out charges include travel time and up to 30 minutes on site. Additional time is chargeable at standard charge out rates. Call out charges will be waived where the call out arises from a fault for which Jersey Water is responsible.	
Legal recovery administration charge If we have to commence legal proceedings to recover amounts owed you will be liable for the legal recovery administration charge plus our legal fees and court costs.	£75
Testing of your water meter at your request If your water meter is found to be faulty this charge will be waived.	£195
Chemical & bacteriological analysis of your mains water If the analysis indicates that the water supplied by Jersey Water does not meet the standards set down in the Water (Jersey) Law 1972 this charge will be waived.	On request

Other charges are explained within our Terms and Conditions of Supply and are available on our website www.jerseywater.je

All prices are quoted exclusive of Goods and Services Tax ('GST') at the applicable rate.

Jersey Water, St. Helier, Jersey, JE1 1JW

T: +44 (0) 1534 707300

E: info@jerseywater.je

jerseywater.je

Jersey Water is the trading name of The Jersey New Waterworks Company Limited.

